

# Evolution from 2007 to 2015: projects and statistics

## Introduction

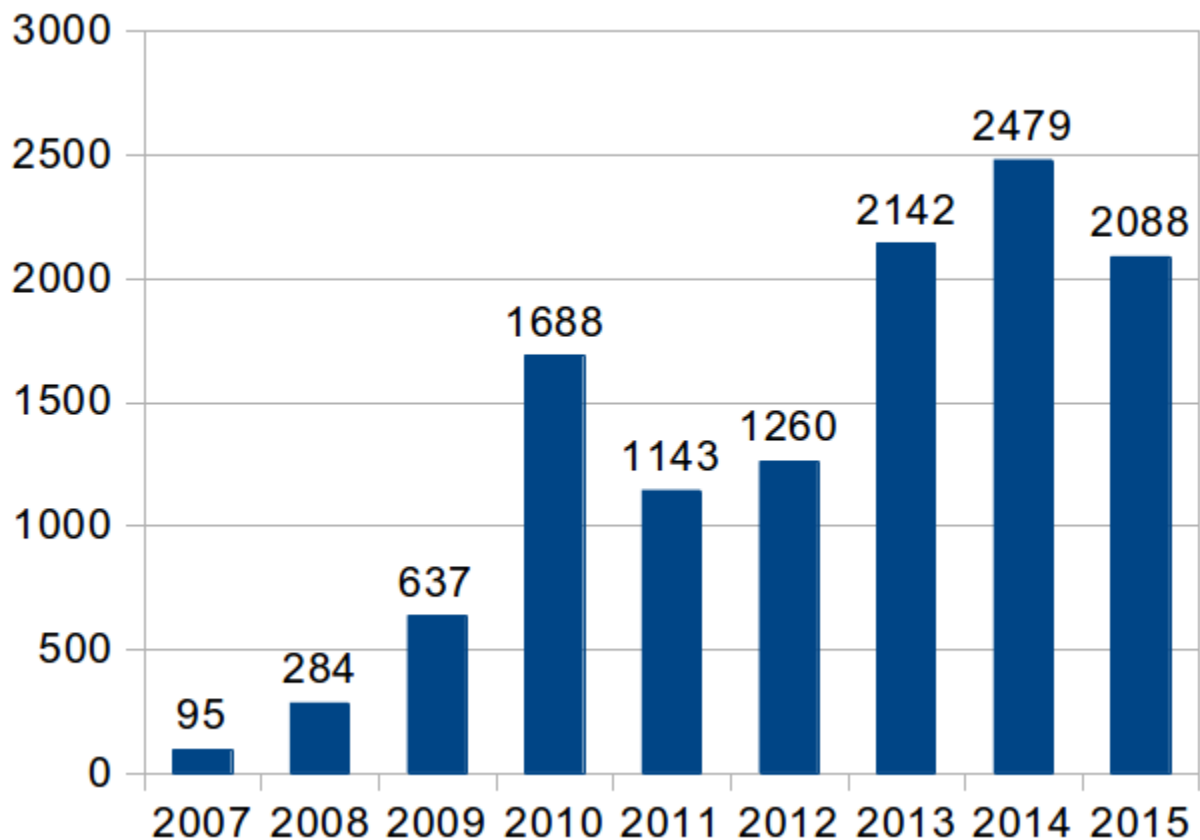
We track our tasks, or "tickets" in an software called "JIRA". A ticket can represent:

- a problem reported by the users
- a task that we create internally for maintenance, administrative tasks, research for future evolutions, etc.

The statistics presented in this page are based on the number of tickets found in our Jira database.

Some tickets are easy and take few minutes to solve, some others are difficult and take days or weeks of hard work: the figures below do not represent accurately our work load, at the best a very, very vague estimation.

## Evolution of the number of tickets



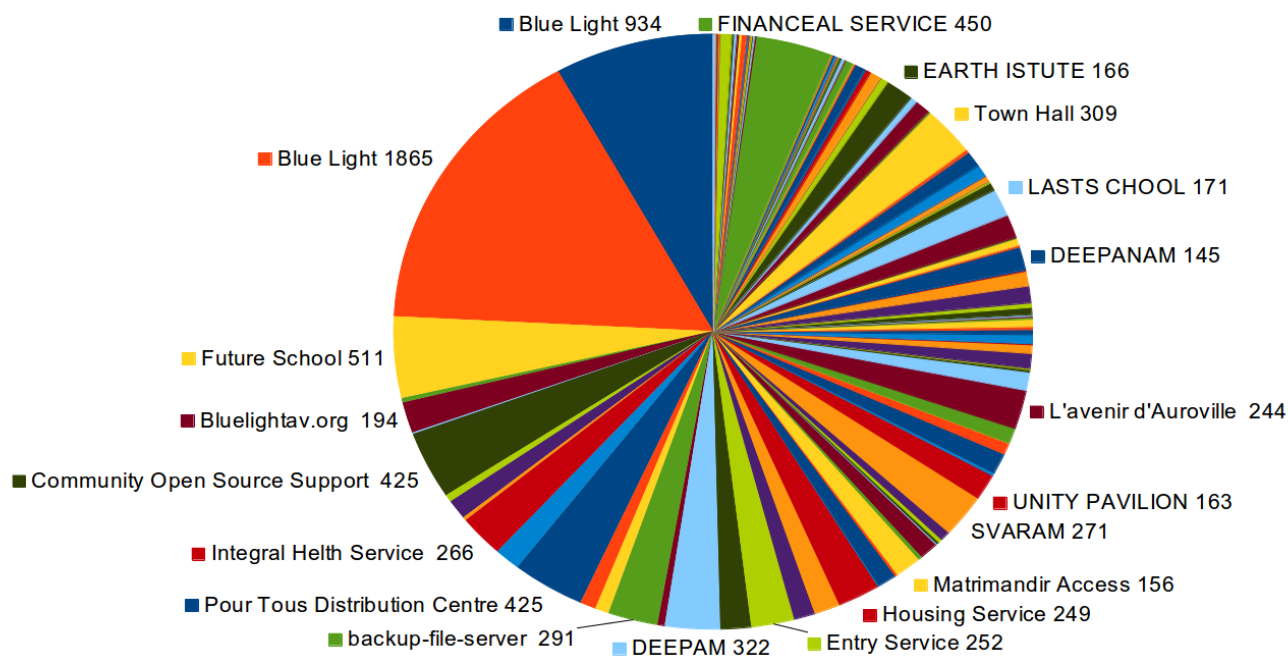
## Tickets per project

The chart below shows the repartition of all the issues, per project, since the creation of Blue Light.

### Notes:

- the tickets under "Blue Light" are common to all projects, or related to the improvement of own functioning
- the names of the projects which have generated less tickets are not mentioned, for the clarity of this graph. See the table below for more details.

## Issues by project



## Details of supported organization with their name, JIRA key, year and number of tickets created and resolved below

	Years	2007	2008	2009	2010	2011	2012	2013	2014	2015	
Name of the Organisation	Key	Issues	Issues	Issues	Issues	Issues	Issues	Issues	Issues	Issues	Total Issues
Blue Light	BLRESEARCH	2	55	39	74	45	57	48	327	287	934
Blue Light	BLUE	29	137	47	82	64	101	519	434	452	1865
Future School	FUTURESCHL	64	7	6	59	43	64	78	114	76	511
Bharathi/hot spot	BHPS	0	15	2	4	6	0	0	0	1	28
Blue Light av.org	BLAVORG	0	7	23	74	25	50	14	1	0	194
Blue Light Training	BLTRAINING	0	5	2	0	0	1	1	0	0	9
Community Open Source Support	COMMUNITY	0	8	40	72	73	70	78	61	23	425
Guest Facilities Coordination Group	GFCG	0	2	22	22	0	0	0	0	0	46
Guest Service	GUESTSRV	0	2	16	30	6	24	20	26	0	124
Happy	HAPPY	0	1	7	11	1	1	0	0	0	21
Integral Helth Service	IHS	0	5	45	68	26	8	22	28	64	266
Individuals working in Services	INDIVID	0	8	59	61	15	8	0	0	0	151
Pour Tous Distribution Centre	PTDC	0	30	66	86	60	45	47	52	39	425
Service Link	SRVLINK	0	2	22	28	9	12	13	0	7	93
Auroville Council	AVCOUNCIL	0	0	12	27	18	10		11	3	81
backup-file-server	BAFI	0	0	3	15	18	18	94	68	75	291
Blue Light Programming	BLPROGRAM	0	0	3	1	1	29	6	0	2	42
DEEPAM	DEEPAM	0	0	12	99	45	23	70	33	40	322
Dehashakti Sports Ground	DEHA	0	0	7	73	16	13	28	21	21	179
Entry Service	ENTRY	0	0	47	54	22	26	40	42	21	252
Finnace asset manegment commtte	FAMC	0	0	17	47	17	19	11	7	6	124
Gas-Service	GAS	0	0	13	29	10	5	31	35	28	151
Housing Service	HOUSING	0	0	21	58	20	29	23	75	23	249

IHS Invent	IHSINV	0	0	7	0	0	0	0	0	0	7
Kindergarten	KINDER	0	0	11	27	12	9	26	16	11	112
Meeting Scheduler	MEETSCHEDU	0	0	5	6	0	0	2	1	1	15
Matrimandir Access	MMAACCESS	0	0	9	21	23	25	18	40	20	156
Matrimandir Skin	MMSKIN	0	0	9	6	4	2	1	0	2	24
NANDANAM	NANDANAM	0	0	3	27	25	7	15	14	20	111
Open Source Software on Windows	OPENWINDOW	0	0	3	1	1	2	0	0	0	7
Pour Tous Distribution Centre inventory	PTDCINV	0	0	12	2	0	0	0	0	0	14
Sri Aurobindo International <a href="http://inst.edu.research">inst.edu.research</a>	SAIIER	0	0	8	6	0	1	0	5	3	23
SARACON	SARACON	0	0	13	26	11	6	2	0	2	60
SVARAM	SVARAM	0	0	2	70	27	43	38	69	22	271
UNITY PAVILION	UNITYPAV	0	0	11	34	26	14	30	29	19	163
WEB OFFICE	WEBOFFICE	0	0	5	0	0	0	7	5	0	17
Working Committee	WORKCOM	0	0	8	44	19	10	17	21	13	132
Auroville Community Transport software	ACT	0	0	0	2	57	11	0	0	0	70
ANAND	ANAND	0	0	0	3	0	0	0	0	0	3
AURONET	AURONET	0	0	0	97	0	0	0	0	0	97
L'avenir d'Auroville	AVENIR	0	0	0	2	0	13	119	60	50	244
Auroville Radio	AVRADIO	0	0	0	7	1	3	15	43	46	115
Blue Light Consulting	BLCONSULT	0	0	0	3	4	8	0	0	0	15
Blue Light Survey	BLSURVEY	0	0	0	8		0	0	0	0	8
Wellpaper OpenERP	ERP	0	0	0	67	26	0	0	0	0	93
GOOGLE	GOOGLE	0	0	0	3	51	0	0	0	0	54
Invci.com	INVCI	0	0	0	5	1	0	0	0	0	6
JOMRES	JOMRES	0	0	0	45	11	0	0	0	0	56
MAIL	MAIL	0	0	0	32	0	0	0	0	0	32
MANU	MANU	0	0	0	16	3	0	0	0	0	19
Matrimandir Fund Raise	MMFUNDRAIS	0	0	0	26	5	6	2	4	3	46
Matrimandir Inner Skin electronics	MMIS	0	0	0	11	1	1	0	0	0	13
ROT	ROT	0	0	0	6	0	0	0	0	0	6
Auroville Energy Products	AEP	0	0	0	0	3	4	0	2	0	9
AIKIYAM	AIKIYAM	0	0	0	0	29	11	5	0	0	45
Asyncto	ASYNCTO	0	0	0	0	11	9	0	5	3	28
Auroville Library	AVLIB	0	0	0	0	7	21	22	42	14	106
Blue Light Browsing Centre	BLBROWSE	0	0	0	0	22	41	11	8	11	93
CASH BOX	CASHBOX	0	0	0	0	3	3	1	0	0	7
Center Guest House	CGH	0	0	0	0	1	0	0	0	0	1
DEEPANAM	DEEPANAM	0	0	0	0	13	47	0	35	50	145
Dyuman	DYU	0	0	0	0	13	0	0	0	0	13
Farm group	FARM	0	0	0	0	7	0	15	11	9	42
GNU Health	GNUHEALTH	0	0	0	0	7	0	0	0	0	7
HOT SPOT	HOTSPOT	0	0	0	0	13	46	15	43	31	148
Lasts School	LASTSCHL	0	0	0	0	2	61	30	45	33	171
MAIL ADMIN	MAILADMIN	0	0	0	0	25	13	10	2	1	51
MATRIMANDIR BOREWL	MMBOREWL	0	0	0	0	2	8	2	1	0	13
MATRIMANDIR SUN	MMSUN	0	0	0	0	1	0	0	0	0	1
MATRIMANDIT VISIT	MMVISIT	0	0	0	0	25	1	1	4	2	33
MOVE	MOVE	0	0	0	0	3	0	0	0	0	3
Nagios	NAG	0	0	0	0	1	0	4	45	26	76
Savitri Bhavan	SAVITRIBH	0	0	0	0	11	24	36	17	12	100
SOUND	SOUND	0	0	0	0	22	0	0	0	0	22
Town Hall	TH	0	0	0	0	16	37	85	0	171	309
Time	TIME	0	0	0	0	5	5	0	0	0	10
ACUR	ACUR	0	0	0	0	0	3	49	34	7	93
AV CONSULT	AVCONSULT	0	0	0	0	0	7	9	23	1	40

EARTH INSTITUTE	EARTH	0	0	0	0	0	40	71	28	27	166
ECO FEMME	ECOFEMME	0	0	0	0	0	0	6	6	35	47
Evgenia	EVG	0	0	0	0	0	1	0	0	0	1
Fosera	FOSERA	0	0	0	0	0	34	6	21	5	66
FSTOKEN	FSTOKEN	0	0	0	0	0	21	9	0	2	32
Gas-Service software	GASSOFT	0	0	0	0	0	2	3	0	0	5
Health Center	HEALTH	0	0	0	0	0	13	13	15	24	65
Housing Service software	HOUSINSOFT	0	0	0	0	0	8	0	0	0	8
Musics Library	MUSLIB	0	0	0	0	0	1	2	1	1	5
Orami	ORAMI	0	0	0	0	0	11	0	37	0	48
Residents Service Software	RESDB	0	0	0	0	0	5	0	1	0	6
TOYS	TOYS	0	0	0	0	0	21	0	0	0	21
Video Library	VIDLIB	0	0	0	0	0	1	9	2	2	14
Windarra website	WINDARRA	0	0	0	0	0	2	3	0	0	5
Auroville Board of commerce	ABC	0	0	0	0	0	0	2	2	0	4
Art Service	ARTSRV	0	0	0	0	0	0	1	4	1	6
Attend	ATTEND	0	0	0	0	0	0	1	0	0	1
Aurinoco	AURINOCO	0	0	0	0	0	0	4	6	4	14
Auro Service	AUROSERV	0	0	0	0	0	0	1	8	1	10
Auroville Electrical Service	AVES	0	0	0	0	0	0	6	0	0	6
AV LIBRARY SOFT	AVLIBSOFT	0	0	0	0	0	0	1	0	0	1
FINANCIAL SERVICE	FINANCESRV	0	0	0	0	0	0	165	157	128	450
Graphic Section	GRAPH	0	0	0	0	0	0	6	2	1	9
HRT	HRT	0	0	0	0	0	0	9	1	1	11
LAND BOARD	LANDBOARD	0	0	0	0	0	0	3	1	1	5
LCC	LCC	0	0	0	0	0	0	3	4	0	7
Lumeter	LUMETER	0	0	0	0	0	0	1	0	0	1
Moringa Corporation	MORINGA	0	0	0	0	0	0	2	2	0	4
News and notes	NEWSNOTES	0	0	0	0	0	0	3	2	0	5
Outreach Media	OUTMEDIA	0	0	0	0	0	0	2	5	1	8
Project coordination group	PCG	0	0	0	0	0	0	2	1	0	3
Pitanga	PITANGA	0	0	0	0	0	0	13	8	11	32
Residents Service	RESIDENT	0	0	0	0	0	0	9	5	2	16
Tango Website	TANGO	0	0	0	0	0	0	1	0	0	1
AuroTraduction	TRADU	0	0	0	0	0	0	7	4	1	12
Transition School	TRANSISCHL	0	0	0	0	0	0	12	3	1	16
Vehicle Service	VEHIC	0	0	0	0	0	0	5	2	4	11
Auroville.com	AVDOTCOM	0	0	0	0	0	0	0	37	33	70
BLAFA	BLFA	0	0	0	0	0	0	0	2	1	3
Center for Indian study	CENINDSTUD	0	0	0	0	0	0	0	6	2	8
CHARLES	CHARLES	0	0	0	0	0	0	0	3	2	5
MIN	MIN	0	0	0	0	0	0	0	1	1	2
Project codination group Software	PCGSOFT	0	0	0	0	0	0	0	1	0	1
Pharmacy	PHAR	0	0	0	0	0	0	0	2	4	6
Road Service	ROAD	0	0	0	0	0	0	0	1	0	1
Security Service	SECURITY	0	0	0	0	0	0	0	1	0	1
Gecko	GEC	0	0	0	0	0	0	0	0	1	1
Guest Form Office	GUESTFORM	0	0	0	0	0	0	0	0	9	9
		<b>95</b>	<b>284</b>	<b>637</b>	<b>1677</b>	<b>1090</b>	<b>1275</b>	<b>2111</b>	<b>2341</b>	<b>2057</b>	<b>11567</b>